



TransJamaican Highway Limited (TJH) and Jamaican Infrastructure Operator Ltd. (JIO), together known as the TransJam Group, are responsible for the development, operation, and maintenance of TransJam Highways, a key toll road in Jamaica. To achieve excellence in our operations and deliver products and services that exceed our customer expectations, we have developed and implemented an Integrated Management System (IMS), that conforms to the requirements of ISO 9001:2015 and ISO14001:2015, along with other applicable legal and other regulatory requirements. The TransJam Group is committed to:

- The continual improvement and compliance by enhancing process efficiency and service quality to optimize overall performance and exceed regulatory and customer expectations, while honoring agreements with the Government of Jamaica and other relevant entities.
- Implementing risk-based thinking and process improvements to enhance operational efficiency and effectiveness.
- Engaging stakeholders, including customers, employees, and regulatory bodies, to ensure transparency, communication, and compliance.
- Implementing climate change mitigation and adaptation strategies to enhance resilience against extreme weather events, ensuring infrastructure durability and operational continuity.
- Minimizing environmental impact by reducing our carbon footprint, promoting energy-efficient solutions, sustainable resource management, and waste reduction initiatives.
- Integrating sustainable practices in the development, operation, and maintenance of the highway.
- Ensuring full compliance with environmental laws and industry best-practices to prevent pollution and safeguard natural ecosystems.
- Upholding a formal Environment, Social, and Governance (ESG) policy to guide responsible and ethical business practices.
- Providing and promoting a safe and healthy work environment through proactive risk management and safety protocols.
- Defining and communicating measurable objectives for quality, environmental sustainability, and safety.
- Conducting regular audits, risk assessments, and performance reviews to drive continual improvement.

By adhering to this policy, the TransJam Group reaffirms its commitment to high-quality service delivery, environmental sustainability, and responsible corporate governance, ensuring a resilient and future-ready highway network.

This policy will be regularly reviewed by senior management and will be communicated to all employees and persons working for or on behalf of the company. It will also be made publicly available on the company's website and upon request to interested parties.

Ivan Anderson
Chief Executive Officer, Transjam Group